

Fact Sheet

EDD Veteran Employment Services

The Employment Development Department (EDD) assists veterans and their eligible spouses to maximize their employment and training opportunities. Veterans are entitled to many resources designed to help in their search for employment.

The EDD veteran employment services primary objective is to develop and support programs that increase opportunities for veterans to obtain employment and job training in California.

Veterans' Priority of Service

Veterans are entitled to receive priority services in job referrals and referrals to training as well as other employment related services. Veterans with disabilities receive the highest priority in all employment services.

Veterans' Priority of Service – CalJOBSSM

For veterans only, the EDD places a 24-hour hold on job orders entered in CalJOBSSM, EDD's online labor exchange system. The EDD or partner staff screens and refers veterans who request a referral on a suppressed job listing during the 24-hour hold. The process consists of a resume search and only those eligible veteran resumes that meet the employer's minimum qualifications are forwarded to the employer.

Also, through CalJOBS, veterans can view a variety of job listings located throughout California, and if qualified, refer themselves to employers for consideration.

Veteran Services Navigator

Upon entering an America's Job Center of CaliforniaSM, (AJCC), a veterans' services navigator (VSN) will conduct a Needs Based Determination (NBD) to identify the employment needs of the veteran. The NBD will identify potential barriers to employment and determine what services the veteran requires to improve their employability. Employment services can range from:

- Self-service – Individuals are job-ready and require little or no direct assistance from veterans' program staff when enrolling and entering resume data into CalJOBS.

- Group services – Individuals who are essentially job-ready, but require a low to moderate level of staff assistance.
- One-on-one services – An in-depth assessment is conducted by the VSN to determine if a veteran client requires individualized career services.

Jobs for Veterans State Grant: Roles and Eligibility

The veterans' employment services is a grant-funded program within the EDD's Workforce Services Branch. Each year, the U.S. Department of Labor Veterans' Employment and Training Service awards the Jobs for Veterans State Grant to the EDD to support the services to veterans provided by three principal staff positions:

- Disabled veterans' outreach program (DVOP) specialist
- Local veterans' employment representative (LVER)
- Consolidated veteran representative

The DVOP specialists, LVERs, and partner agencies at the local AJCC coordinate a wide array of services including, employment services, job training, vocational education, supportive services, and participation in community college programs.

The EDD veteran employment services staff is responsible for providing employment services to veterans and eligible spouses.

The DVOP specialists focus their efforts on those economically or educationally disadvantaged veterans who can reasonably be expected to benefit as a result of the receipt of individualized career services. These veterans will receive priority of service within the AJCC system including:

- Objective assessment of education, skills, and abilities.

- Individual Employment Plan to identify employment goals, interim objectives, and appropriate services that will enable the veteran to meet his or her employment goals.
- In-depth interviewing and evaluation to identify employment barriers and appropriate employment goals.
- Group and individual career coaching.
- Short-term pre-vocational services that may include the development of learning and communication, interviewing, and personal maintenance skills; and professional conduct to prepare individuals for career goals.

LVERs conduct outreach to employers, assist veterans in job development contacts, in conjunction with employers conduct job search workshops, and establish job search groups. They also facilitate employment, training, and placement services to promote the hiring of veterans. The LVER focuses on individualized job development services for veterans, especially those determined to be job-ready after receipt of individualized career services from a DVOP specialist.

Consolidated Veteran Representative

Consolidated veteran representatives are responsible for performing both roles in the rural areas of California.

Eligibility for DVOP Employment Services

A person who served in the active military, naval, or air service, and who was discharged or released therefrom under conditions other than dishonorable. Active service includes full-time duty in the National Guard or a Reserve component, other than full-time duty for training purposes or are the spouse of:

1. A veteran who died of a service-connected disability.

2. Any member of the Armed Forces serving on active duty who, at the time of application of the priority, is listed in one or more of the following categories and has been so listed for a total of more than 90 days:
 - a. Missing in action.
 - b. Captured in line of duty by a hostile force.
 - c. Forcibly detained or interned in the line of duty by a foreign government or power.
3. Any veteran who has a total disability resulting from a service-connected disability, as evaluated by the Department of Veterans Affairs or any veteran who died while such a disability was in existence.
4. Transitioning members of the Armed Forces who have been identified as in need of intensive services and produce form DD – 2958 signed by their commander.
5. Members of the Armed Forces who are wounded, ill, or injured and receiving treatment in military treatment facilities or warrior transition units and
6. The spouses or other family caregivers of such wounded, ill, or injured members. Refer to section 1720G(d) of title 38, United States Code [38 U.S.C. 1720G (d)].

For more Information

If you would like more information, visit EDD's [Services for Veterans](http://edd.ca.gov/Jobs_and_Training/Services_for_Veterans.htm) (edd.ca.gov/Jobs_and_Training/Services_for_Veterans.htm) page or our [Office Locator](http://edd.ca.gov/office_locator) (edd.ca.gov/office_locator) to find an office near you.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling 1-866-490-8879 (voice). TTY users, please call the California Relay Service at 711.